

## Central Air Transport Services

### TERMS AND CONDITIONS

**Above schedule will be flown on a daily basis at a minimum 2 pax subject to availability.**

**Flying times are dependent on the routes being flown on that specific day hence provisional departure times will be given at the time of making the booking and final times confirmed 24 hours prior to departure.**

- A Schedule will be run on a first serve basis. In order to guarantee seat and allow for efficient scheduling, you are encouraged to book in advance
- The company will not be held liable for any delays caused by unforeseen circumstances, mechanical breakdowns, diversions due to weather or Godly act. However, will do our level best to try to rectify the situation to the best of our ability.
- Should we not be able to provide our own aircraft we reserve the right to sub charter third party aircraft within our Standards and Safety requirements.
- Flights will strictly be subject to runway conditions and serviceability. In the event that the destination airport/ airstrip is unserviceable will divert to the nearest alternative airstrip /airport.
- The quotation is subject to availability at the time of enquiry and is valid if confirmed within 1 month.

**Payment Policy** - 25% deposit within 7 days of invoice and 75% two weeks prior to date of travel

- Full payment is due before the first date of departure

#### **Cancellation Policy:**

- ✓ 25% of total quote amount if cancelled within 7days prior to departure
  - ✓ 75% of total quote amount if cancelled within 48 hours prior to departure
  - ✓ 100% of total quote amount if cancelled within 24 hours prior to departure.
- Above rates subject to change without prior notice should there be an escalation in fuel prices, landing fees etc...
  - Private Charters will be provided on requests as per your personal preference or specific time requirements.
  - Departure taxes (currently \$15 per person for local flights) are not included and are to be settled direct with the assistance from our professional and friendly Pilots at the Civil Aviation Authority of Zimbabwe (CAAZ) on the day of departure. This is applicable at commercial airport i.e. Victoria Falls, Hwange, and Kariba.
  - Our maximum luggage allowance is 20kgs per person including hand luggage and any camera equipment. Due to the size of the aircraft pods and to allow for easy packing, we recommend that luggage is packed in soft duffel type bags as opposed to hard suitcases.

#### **CENTRAL AIR TRANSPORT SERVICES (PVT) LTD**